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## Future Service Management (FMS) Readiness Group Meeting 03\_1903

19 March 2026, 13:00 – 15:00

Teleconference

### Agenda

| Item No.                  | Agenda Item                                                          | Paper Reference                                                                                              | Meeting Lead             | Time          |
|---------------------------|----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|--------------------------|---------------|
|                           | Welcome and Introductions                                            |                                                                                                              | FSM Readiness Chair (CJ) | 13:00 – 13:10 |
| <b>Items for Business</b> |                                                                      |                                                                                                              |                          |               |
| 1.                        | Review of Previous Minutes<br><b>FOR DECISION</b>                    | FSM_01_2602 – Draft Meeting Minutes ( <b>GREEN</b> )<br>FSM_02_0403 – Draft Meeting Minutes ( <b>GREEN</b> ) | SECAS (MBH)              | 13:10 – 13:20 |
| 2.                        | Actions Outstanding<br><b>FOR DECISION</b>                           | FSM Readiness_03_1903_02 ( <b>GREEN</b> )                                                                    | SECAS (MBH)              | 13:20 – 13:35 |
| 3.                        | Red-line Issues Overview, Consolidated Log<br><b>FOR INFORMATION</b> | FSM Readiness_03_1903_03 ( <b>GREEN</b> )                                                                    | DCC (MW)                 | 13:35 – 14:35 |
| 4.                        | Training Approach and Engagement Plan<br><b>FOR ENDORSEMENT</b>      | FSM Readiness_03_1903_04 ( <b>GREEN</b> )                                                                    | DCC (MW)                 | 14:35 – 14:50 |
| 5.                        | <b>Any Other Business</b>                                            |                                                                                                              | FSM Readiness Chair (CJ) | 14:50 – 15:00 |